

SKATING LESSONS TERMS & CONDITIONS

1. All lessons are sold on a non-refundable, non-transferrable basis.
2. Skaters must be 5 years or over to take part in Skating Lessons and skaters must be aged 2-5 years old to take part in Tots Skating Lessons. Players must be 4-7 years old to take part in the Squirts Programme and players must be aged 5-16 or 17+ to take part in the Learn to Play Ice Hockey programme.
3. The Skating Lessons/Tots Skating Lessons course fee includes 30 min lesson per week over six weeks or 60 min lesson per day over three days for intensive courses. Hockey lessons are 30/45/60 mins per week over 6 weeks and full protective equipment is required. All lessons include tuition, skate hire and a public session on the same day as the lesson as specified.
4. Skaters are only permitted to attend the public session on the day of their lesson as specified at the time stated and must comply with the public skating rules.
5. A place on a course cannot be guaranteed and we recommend booking in advance, as on the day bookings can only be taken if a place is available and is subject to a £2 administration fee per skater.
6. Skating lessons and learn to play courses have a maximum ratio of 15 skaters to one coach. We reserve the right to group more than one level together whilst maintaining the maximum ratio of 15:1.
7. Under exceptional circumstances, alterations to a booked course can be made at the request of the customer; subject to a £2 admin charge.
8. We reserve the right to cancel or suspend a skating session at any time on the grounds of public safety.
9. Photography and recording of persons on the ice are prohibited unless permission is prearranged. Please speak to Box Office located on level 2 for more details.